



How can each customer be six feet apart?

- Each group of people that arrive at the same time (up to 10 people) may sit together within 6 feet.
- Each separate party must sit 6 feet apart or have a physical barrier that goes above guests' heads while sitting or standing for proper protection. This is also applicable for bars and counter service areas.

What makes up a physical barrier?

- Barrier must be smooth, nonabsorbent, and easily cleanable to be able to be properly disinfected.
Ex: Plexiglass or painted wood.
- Businesses should also consult with their local fire and building department to ensure code compliance.

How can I eat and wear a face covering?

- Facial coverings/masks are not required, only highly recommended for customers. Businesses can deny entry of customers with no masks.
- Facial coverings/masks can be home made, scarf or cloth.
- Face shields cannot be worn alone, a facial covering/mask is required with the use of a face shield.

Who is responsible for policing the social distancing?

- Each business should assign a person, preferably in management, to address customers not complying and who need to keep 6 feet apart.

Does an employee need to wear a facial covering/mask?

- Yes, unless:
 - Working with flames on equipment.
 - The employee works alone in an assigned work area.
 - He or she has medical reasons that prohibit the wearing of a mask.
- Businesses must provide written justification, upon request, explaining why an employee is not required to wear a facial covering/mask in the workplace.

What is the proper way to wear a face covering?

- At minimum, facial coverings/masks should be cloth/fabric and cover an individual's nose, mouth, and chin.

Where can I find the ServSafe training referenced in the Stay Safe Ohio Guidelines?

- www.servsafe.com

Are buffets and other customer self-service operations open?

- No. Employees must serve customers while maintaining social distancing requirements.

We have garage doors on our building that open into dining area, can I open on May 15?

- No. The opening on May 15 is for outdoor patios only.

Can we use our parking lot/driveway to extend our outdoor patio?

- Contact your city building/zoning department for approval.





When should we be cleaning our facility?

- Surfaces must be cleaned and sanitized between seatings and after use. Facilities must be cleaned daily with approved sanitizers and disinfectants.

What kind of sanitizer/disinfectant can I use?

- Quaternary ammonium or chlorine per manufacturer's instructions.
- <https://bit.ly/3cMio9S>

Do we need to keep a log book for employees health assessment?

- No, it is not required to maintain a log, but it is recommended.

What symptoms do we need to look out for?

- Assess for symptoms and take your temperature with a thermometer to monitor for fever.
- Per the CDC, symptoms include cough, shortness of breath or difficulty breathing, and two of the following: fever, chills, repeated shaking with chills, muscle pain, headaches, sore throat and new loss of taste or smell.

What do we do if we have a confirmed or suspected case?

- Immediately isolate and seek medical care for any individual who develops symptoms while at work.
- Contact the local health district about suspected cases or exposures.
- Shutdown area for deep sanitation if possible.

Have hand washing requirements changed?

- Hand washing must occur as required in the Ohio Uniform Food Safety Code.
- Recommend that hands should be washed at least every two hours for all employees.

What are high touch areas?

- e.g. door handles; light switches; phones, pens, touch screens.
- Need to be cleaned every two hours, and more frequently as needed.

Can we leave items on the tables?

- All self-service items should be removed from the tables. Ex. Condiments, table tents, straws, stir sticks,

Can we allow guests to use the pool table or other entertainment equipment?

- No. All open congregate areas in restaurants and bars must remain closed.
 - Billiards
 - Card playing
 - Video games
 - Arcade games
 - Dancing
 - Entertainment areas such as karaoke and dance floors

Where can I get a COVID-19 symptom sign for our facility?

- <https://bit.ly/CVDsigns>

Should all employees wear gloves?

- Gloves should only be worn in situations where employees are required to be wearing gloves as outlined in the Ohio Uniform Food Safety Code such as when handling ready to eat food items.

